Outreach and Affirmative Marketing Plans

DISASTER RECOVERY PROGRAM
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Welcome

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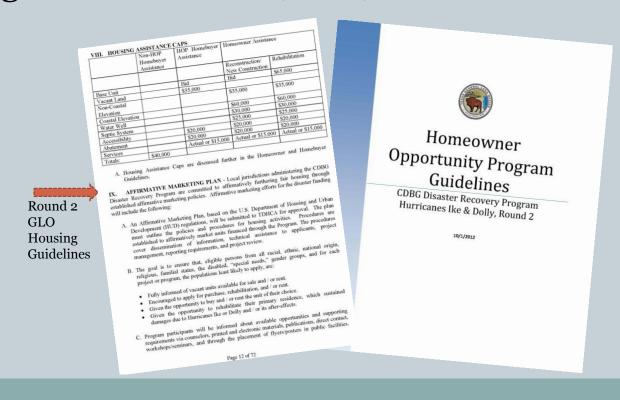
Agenda

- Develop Outreach/Affirmative Marketing Plan(s)
- Solicit Public Input
- Submit Outreach/Affirmative Marketing Plan(s)
- Questions/Answers

Develop an Outreach/Affirmative Marketing Plan(s)

Outreach Plan can be part of the Subrecipients Affirmative Marketing Plan

 Both plans are required by the Round 2 Housing Guidelines and the Homeowner Opportunity Program Guidelines (HOP)



Develop Outreach Plan for HOP

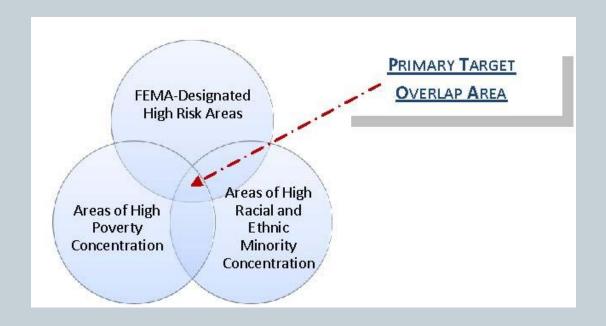
- Based on the Needs Assessment Information, the Subrecipients Outreach Plan must include:
- ☐ A description of the available funding amount for each income level 0-30%, 31-50%, and 51-80%;
- ☐ A description of the targeted areas, qualifications for targeting, and the estimated number of persons identified in each tier of Targeted Outreach (<u>Primary</u>, <u>Secondary</u>, and <u>Tertiary Target Areas</u>);
- ☐ Identification of the Coordinator of the Outreach Program;
- ☐ Designee or team who will conduct the targeted outreach in the field;
- ☐ Specific plans for targeted outreach (mailings, community meetings, door-to-door, etc.);

Outreach Plan Continued...

- □ *If using Round 1 applications, first* review those applications for targeted areas and provide a description of the original Round 1 application solicitation process used;
- ☐ Describe a plan for contacting former residents of abandoned homes damaged by the storm;
- ☐ Describe a process for reviewing applications to determine how they compare with the income buckets and targeted areas;
- ☐ Description or submission to GLO any marketing items used in conjunction with the GLO supplied marketing templates.

Remember the required Outreach Priorities

- Outreach Priorities should be determined based on the <u>Needs Assessment and/or approved data</u>.
 - > Primary
 - Secondary
 - > Tertiary
 - General



Do's and Don'ts

Don't:

- Target applicants outside of the Needs Assessment/HOP targeted areas identified;
- o Conduct preliminary eligibility at outreach;
- o Distribute the Round 2 Application at Outreach;
- Collect information from applicants at outreach;
- Conduct pre-screening from applicants who call to obtain further information about the program;
- Use un-approved outreach marketing materials.

• Do:

 Document all marketing measures used, including copies of all advertisements and announcements.

Marketing Materials

- Submit Marketing Materials for GLO approval
- Subrecipients may request to use GLO approved Marketing Materials (send request to your assigned Grant Manager)





Solicit Public Input

- Solicit Public Input on Outreach Plan/Affirmative Marketing Plan(s) (Post locally)
- Local Public Input allows for:
 - Subrecipients to streamline the process for receiving targeted applications;
 - Guided targeted outreach avenues (when not previously identified) and;
 - Public involvement/comments on draft plans.



Submit Outreach/Affirmative Marketing Plan(s)

Submit Plans

- Submit Outreach/ Affirmative Marketing Plan(s) for GLO Approval.
- An Affirmative Marketing Plan is required for each development receiving CDBG Disaster Recovery funding.
- Assigned Grant Managers will notify the Subrecipient in writing that their Plans are approved. (Grant Managers may request further information from the Subrecipient, if required prior to approval).

Thank You Q&A

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